

# Youth Volunteer Stream Description - Event Help



The Event Help Stream is important to delivering the program of events put on at Memory Lane Heritage Village throughout the year. Events are key to encouraging people from the local community and visitors from further afar to visit, providing a fun experience for people of all ages. Event Help volunteers serve as the friendly face of the Village: engaging visitors, pointing them in the right direction, answering practical questions, and generally being welcoming and helpful.

## What's involved?

This volunteer stream includes the following roles:

- **Admissions/Information Table Worker**
- **Creative Programming Worker (e.g. face painting, craft activities)**
- **Event Booth Worker**
- **Event Setup/Takedown Support**
- **Runner**
- **Musician**

Time commitment:

- As and when needed for events. Most events take place during the daytime and at weekends but occasionally events take place during evening hours or on weekdays. At events which last all day, youth volunteers might choose to help for the full day or just for the morning/afternoon. Main events include:
  - Cold Waters Seafood Festival: early June
  - Father's Day Antique Car Show: Father's Day (usually mid-June)
  - Dominion Day Village Fair: Canada Day, 1 July
  - Women's Heritage Celebration: usually mid-July
  - Nova Scotia Forest Festival: late Sept/early Oct
  - Fibre Arts Festival: mid/late Oct
  - Christmas Dinners: 3rd weekend in Nov
  - Walk Through Christmas Past: last week of Nov

## Age Range

Roles in this volunteer stream tend to be most suitable for slightly older young people (12+). We always approach age in relation to a particular role on a case by case basis.

## Why get involved?

By getting involved with this volunteer stream you will:

- Join a friendly, enthusiastic, and supportive team of volunteers
- Meet other young people from the local area
- Receive training and develop skills related to your role(s), particularly customer service and visitor welcome. Training will mostly be on-the-job
- Have opportunities to take part in mentorship and knowledge transfer programs
- Develop valuable experience for your resume
- Earn hours towards school/group community service requirements
- Make a meaningful and fun contribution to the local community
- Get to see behind the scenes at a heritage attraction
- Have the opportunity to learn about the history of the Eastern Shore if interested

## Skills, Experience & Interest

### Most skills required can be easily learned

- Enjoy welcoming, meeting, and talking to people of all ages and backgrounds
- Sense of responsibility in representing the Heritage Village and appreciation of the importance of excellent customer service
- Ability to take a flexible approach - sometimes things don't always go to plan!
- Some roles require feeling comfortable using a smartphone and ticketing apps (training provided)
- Most roles in this volunteer stream require standing for longer periods and being in a busy environment. Let us know if you have any concerns about this; we'll do our best to support you

## Recognition

As a thank you for their time and effort, youth volunteers receive the following:

- Free Cookhouse meal on volunteering days (Jun-Sept, and during special event / designated volunteer days)
- Invitation to Annual Volunteer Appreciation Dinner - and you can bring a friend!
- For 10+ volunteer hours in a year, a free Lake Charlotte Area Heritage Society membership which includes:
  - Free admission to Memory Lane Heritage Village (including most special event days)
  - Ability to vote at all meetings of the Society (for those 14+)
  - 10% off Cookhouse Chow, Special Event Meals, and Heritage Dinners
  - Discounted pricing on many evening events and Heritage Village branded merchandise
- Youth Socials 1-2 times per year (usually at beginning and end of summer season) - pizza parties, ice cream socials, games nights etc.
- Youth Volunteer Awards, including certificates and small prizes