

Volunteer Stream Description - Event Help



The Event Help Stream is essential to delivering the dynamic program of events put on at Memory Lane Heritage Village throughout the year. Events are fundamental to attracting people from the local community and visitors from further afar, and are a significant contribution to the financial stability of the Heritage Village. Visitors to these events hugely benefit from and value their interactions with volunteers. Volunteers serve as the friendly face of the Village: engaging visitors, pointing them in the right direction, answering practical questions, and generally being warm and helpful.

What's involved?

This volunteer stream includes the following roles:

- **Admissions/Information Table Worker**
- **Cash Handler**
- **Creative Programming Worker (e.g., face painting, craft activities)**
- **Greeter**
- **Event Booth Worker**
- **Event Setup/Takedown Support**
- **Musician**
- **Parking Attendant**

Time commitment:

- As and when needed for events. Most events take place during the daytime and at weekends but occasionally events take place during evening hours or on weekdays. At events which last all day, volunteers might choose to help for the full duration or just for the morning/afternoon. Main events include:
 - Cold Waters Seafood Festival: late May/early June
 - Father's Day Antique Car Show: Father's Day (usually mid-June)
 - Dominion Day Village Fair: Canada Day, 1 July
 - Women's Heritage Celebration: usually mid-July
 - Nova Scotia Forest Festival: late Sept/early Oct
 - Fibre Arts Festival: mid/late Oct
 - Walk Through Christmas Past: last week of Nov

Why get involved?

By getting involved with this volunteer stream you will:

- Join a friendly, enthusiastic, and supportive team of volunteers
- Meet people from the local area and further afield
- Receive training and develop skills related to your role(s), particularly customer service and visitor welcome. Training will mostly be on-the-job
- Make a meaningful and fun contribution to the local community
- Have opportunities to take part in mentorship and knowledge transfer programs
- Get to see behind the scenes at a heritage attraction
- Have the opportunity to learn about the history of the Eastern Shore if interested

Skills, Experience & Interest

Most skills required can be easily learned

- Enjoy welcoming, meeting, and talking to people of all ages and backgrounds.
- Sense of responsibility in representing the Heritage Village and appreciation of the importance of excellent customer service.
- Ability to take a flexible approach - sometimes things don't always go to plan!
- Some roles require confidence and accuracy in handling cash and taking payments.
- Some roles require feeling comfortable using a smartphone and ticketing apps (training provided).
- Most roles in this volunteer stream require standing for longer periods and/or being in a busy and hectic environment. Please advise us if you have any concerns about this, and we will do our best to support you.

Recognition

As a thank you for their time and effort, volunteers receive the following:

- Free Cookhouse meal on volunteering days (Jun-Sept, and during special event / designated volunteer days)
- Invitation (with plus one) to Annual Volunteer Appreciation Dinner
- For 10+ volunteer hours in a year, a free Lake Charlotte Area Heritage Society membership which includes:
 - Free admission to Memory Lane Heritage Village (including most special event days)
 - Ability to vote at all meetings of the Society
 - 10% off Cookhouse Chow, Special Event Meals, and Heritage Dinners
 - Discounted pricing on many evening events and Heritage Village branded merchandise