



# Volunteer Stream Description - Cookhouse & Kitchen Help

The Cookhouse & Kitchen Help Stream is essential to supporting the food and beverage offerings to volunteers and visitors. The Cookhouse is the heart of the Village and an important part of the welcome extended to the local community and visitors from further afar.

## What's involved?

This volunteer stream includes roles and tasks such as:

- **Baking**
- **Bartending** (incl. transport of bar supplies and restocking bar)
- **Counter Service and / or Table Service**
- **Ironing** (table linens) - take home or onsite
- **Kitchen prep and support**
- **Laundering** - take home or onsite
- **Peeling vegetables**
- **Setting tables**

Time commitment:

- As and when needed, May to November, generally for special events and functions, however “peelers” meet weekly during the summer. Events take place both during the daytime and during evening hours, at weekends and sometimes during the week. At events which last all day, volunteers might choose to help for the full duration or just for the morning/afternoon.

## Why get involved?

By getting involved with this volunteer stream you will:

- Join a friendly, enthusiastic, and supportive team of volunteers
- Meet people from the local area and further afield
- Receive training and develop skills related to your role(s), particularly food prep and hospitality. Training will mostly be on-the-job
- Make a meaningful contribution to the local community
- Have opportunities to take part in mentorship and knowledge transfer programs
- Get to see behind the scenes at a heritage attraction
- Have the opportunity to learn about the history of the Eastern Shore if interested

## Skills, Experience & Interest

### Most skills required can be easily learned

- Enjoy welcoming, meeting, and talking to people of all ages and backgrounds (particularly important for serving and bartending roles).
- Sense of responsibility in representing the Heritage Village and appreciation of the importance of excellent customer service.
- Interest in and/or experience of cooking and baking (for roles such as Kitchen Prep & Support)
- Commitment to following all health and safety/food safety policies and procedures
- Many roles in this volunteer stream require standing for longer periods and/or being in a busy and hectic environment. Please advise us if you have any concerns about this, and we will do our best to support you
- Some roles require confidence and accuracy in handling cash and taking payments (bartender cashier)
- Some roles may require a food handling and safety training course (if required this will be included as part of volunteer training)

## Recognition

As a thank you for their time and effort, volunteers receive the following:

- Free Cookhouse meal on volunteering days (Jun-Sept, and during special event / designated volunteer days)
- Invitation (with plus one) to Annual Volunteer Appreciation Dinner
- For 10+ volunteer hours in a year, a free Lake Charlotte Area Heritage Society membership which includes:
  - Free admission to Memory Lane Heritage Village (including most special event days)
  - Ability to vote at all meetings of the Society
  - 10% off Cookhouse Chow, Special Event Meals, and Heritage Dinners
  - Discounted pricing on many evening events, and Heritage Village branded merchandise